



TERMS & CONDITIONS

1. For confirmation of booking kindly ensure that one of the following procedures are followed:
 - 1.1. Paid 50% Deposit or full amount and return signed confirmation letter.
 - 1.2. Full credit card details to be sent to us (card nr, expiry date, cvv nr). No money will be deducted until guest arrive at guest house.
 - 1.3. FAX NR: +27 (0) 86 667 7708
2. All rates are quoted in South African Rands (ZAR).
3. We reserve the right to cancel your reservation if a signed confirmation is not received within 7 days of arrival.
4. Cancellation Policy - Confirmed Reservations:
 - * Less than 3 days, forfeit the full deposit
 - * From 3 to 5 days, forfeit 75% deposit
 - * From 5 to 7 days, forfeit 50% deposit
 - * From 7 to 14 days, forfeit 25% deposit
 - * 29 days plus, a small cancellation fee may be charged
5. Children by arrangement.
6. All rates include 14% VAT, four star Accommodation and a full English Breakfast.
7. Arrival from 14h00, departure by 11h00.
8. Early / late arrivals / departures must be arranged and confirmed before the time and will be charged accordingly. - Arrival times are very important to us, please confirm.
9. The rate as stated above includes breakfast only. Tailor made meals are available on request at an additional charge and these must be arranged in advance.
10. Transfer from the airport needs to be arranged prior to arrival - please confirm this before arrival!
11. Excluded are - beverages, additional meals, telephone calls, laundry, transfers etc.